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February 24, 2011

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, SW Washington, DC 20554

RE: EB Docket No. 06-36, Annual 47 C.F.R. § 64.2009(e) CPNI Certification Filing for Delcom, Inc.

Dear Ms. Dortch:

Enclosed is the CPNI Compliance Certificate of Delcom, Inc. (499 Filer ID No. 808561) for 2010 in response to the Public Notice issued by the Federal Communication Commission's Enforcement Bureau on January 28, 2011 (DA 11-159 and Enforcement Advisory No. 2011-02). The Enforcement Bureau has requested the filing of the compliance certificate as required by 47 C.F.R. §64.2009(e).

Please contact me at 830-895-7233 or imiller@gvnw.com with any questions or concerns.

Sincerely,

James A. Miller

Authorized Representative for

Delcom, Inc.

cc:

Best Copy and Printing, Inc. (BCPI), fcc@bcpiweb.com

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2010

Date filed: February 24, 2011

Name of Company: Delcom, Inc.

Form 499 Filer ID: 808561

Name of signatory: Denny Bergstrom

Title of signatory: General Manager

I, Denny Bergstrom, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules (See attached Statement of Compliance).

The company has not taken any actions (i.e., proceedings instituted or petitions filed by the company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. The company does not have any information that pretexters have attempted to gain access to CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI. Further, there has been no unauthorized access, disclosure to unauthorized individuals or instances of improper access to online information by individuals not authorized to view CPNI during the past year.

Signed:

Attachment: Accompanying Statement of CPNI Compliance and Procedures

DELCOM, INC. STATEMENT OF COMPLIANCE and PROCEDURES For Year Ending 2010 Form 499 Filer ID: 808561

- 1. This Statement of Compliance for Delcom, Inc. ("Delcom" or "the Company") is attached to and referenced within the Company's 2010 Annual CPNI Certification.
- Delcom has conducted CPNI training for all of its employees with special emphasis training for any employee that has access to CPNI. All employees have acknowledged their understanding of the requirements for the safeguarding of CPNI and the disciplinary actions that will be taken for the unauthorized access, breach, release or usage of CPNI.
- 3. The Company has and maintains copies of the FCC's CPNI Rules in addition to its own internal CPNI Policies and Guidelines (CPNI Manual). The CPNI Manual is fully compliant with FCC CPNI rules and must be reviewed and acknowledged by all company employees.
- 4. For year ending 2010, Delcom is not aware of any incidence involving the access, breach, release or usage of its CPNI by any unauthorized person or entity; i.e., data broker or pretexter.
- 5. For year ending 2010, Delcom has not received any customer complaints concerning the unauthorized access, breach, release or usage of CPNI.